

# Technology Camp 2022 FAQ

## May 31, 2022

We are looking forward to having your campers with us this summer. Ensuring a fun and safe camp will require a strong partnership among all of us.

As always, our top priority is to keep our campers, families, and staff safe. In light of the current reality, we have reviewed and updated our protocols and practices per state laws and used recommendations from the CDC & NCDHHS. In our commitment to the health and protection of our families and staff, we will continue to monitor guidance from these agencies and make necessary changes as we see needed.

### What should parents do before bringing campers to the camp?

Please check your children for any sign of illness or any kind of symptoms of COVID-19. If they do, please do NOT bring them to the camp. We are happy to reschedule the camp for you without any penalty due to illness.

### What should campers bring with them to the camp?

Socks are required to bounce and please bring water bottles. Campers can bring their own lunch or order pizza/uncrustables® sandwich lunch from us. Bagged lunch cannot be refrigerated or heated up. We provide a morning snack, but campers are welcome to bring additional snacks.

### Do I need to wear a mask?

Per recommendations from the CDC & NCDHHS, face mask is **OPTIONAL** at our camp or facility for our campers and staff.

### Will the campers work individually or group settings?

At our camp, we always want to encourage and create team environments by working in a small group. Each group will have their own set of LEGO equipment throughout the day and they will be cleaned and sanitized after each day.

## Can the campers purchase lunch on the same day or snack throughout the day?

Yes, we can provide pizza or Uncrustables® sandwich lunch for \$5 per day and the campers can purchase drinks/snacks on-site. ***Pizza or Uncrustables® sandwich lunch must be placed in advanced via online system or in the morning during drop-off.*** Our staff who check in with you during drop off can assist you.

## Can parents pay for early drop-off or late pick up the same day?

Yes, however, due to the staff requirement, please notify us by phone or email if you plan to pay and use early drop-off / late pick up service. Our staff who check in with you during drop off can assist you.

## What else should we know about the camp?

We want our camps at BounceU to be fun and safe environments for all children. We will be working individually or in small groups during the week on our projects and create team environments. Please talk with your child about social distancing, respecting others and the equipment while here at BounceU. Encourage your child to speak to the staff about any issues they may have while at camp. In order for us to help each camper be successful at camp we need to know about your child. If there is anything we should know regarding your child that would make their camp experience easier or more successful, please take the time to let us know when filling out the registration forms.

## Are there any waivers I need to sign?

If you registered online, you likely already signed them. Please use the "Manage Your Account" link on the top right-hand side your receipt and fill out the registration form and waiver needed for your child to attend Camp. If you do not sign it online, you are required to fill out and sign a paper version during drop-off.

## What are your cleaning procedures?

Diligence in keeping areas sanitary is, as always, of the utmost importance. Team members receive extensive training on the proper cleaning methods and protocols for every area of our facility. Detailed checklists are utilized for all routine cleanings and our management team enforces that standard are met at all times. We use EPA approved disinfectant for use against SARS-CoV-2. When you visit our location, you may see the following: Extra Sanitizing Stations Placed throughout the facility so guests can wash hands and sanitize between arenas activities and party room. One-time Use Product implementation, such as disposable cups plates and cutlery, which will help reduce person to product contact and add an extra layer of protection.

## Camp Schedule

Our Full Day Camp runs from 9-4pm and the Half Day Camp runs from 9-1pm. If you need care before 9am or after 4pm we offer extend hours starting at 8am and/or ending at 6pm. Please let us know if you need an extra care for the entire week or single days. The cost is \$6.00 per child for Before or After Care or \$12 for both. We will be providing a morning snack for the campers, but if your child would like an extra snack you are welcome to send in additional food for them. You can provide an afternoon snack if your child is Late Pick Up or purchase a Popcorn Snack for \$1.00 from Bounce U. You can also purchase lunch from us:

Pizza lunch: \$5; which includes two slices of pizza, drink and a small snack.  
Uncrustables® sandwich: \$5; which includes one Uncrustables® sandwich, drink and a cup of apple sauce.

## Sample daily schedule

Sample Daily Schedule: (actual time may vary)

8:00 am – 9:00 am	Bounce and Games
9:00 am – 10:00 am	Bounce and Games
10:00 am – 1:00 pm	LEGO® Workshop & snacks
01:00 pm – 01:30 pm	Lunch
01:30 pm – 02:30 pm	Bounce and Games
02:30 pm – 04:00 pm	LEGO® Workshop , Challenges, and Play
04:00 pm – 06:00 pm	Bounce and Games

## Drop off/Pick Up Process

Our Full Day Camp runs from 9-4pm and the Half Day Camp runs from 9-1pm. If you need care before 9am or after 4pm we offer extend hours starting at 8am and/or ending at 6pm. Due to the staff requirement, please notify us by phone or email if you didn't pre-pay for extended cares but plan to pay and use early drop-off / late pick up service.

### ***Early Drop-off (8am-9am) – Parking Area A***

With the early drop-off option, you could drop off as early as 8am. Please park at the designated camp drop-off parking and stay in the car when arrive, one of our staff will come to you and check-in your children starting at 8am. If needed, you can purchase lunch/snack/early drop-off/late pick up during this time.

### ***Curbside Drop-off: (available 9am-9:30am) – Parking Area B***

The drop-off time for regular camp hour starts at 9am, and our curbside drop-off will be available beginning at: 9am and running until 9:30am. Please follow the signs park and

stay in the car when arrive, one of our staff will come to you and check-in your children. If needed, you can purchase lunch/snack/early drop-off/late pick up during this time.

If you are dropping off AFTER 9:30am, please park at the designated camp drop-off parking; give us a call at 919-303-3368 and our staff will come out to check in your children.

### **Curbside Pick-up (3:45pm – 4:15pm) – Parking Area B**

The Curbside Pick up will be available beginning at 3:45 and running until 4:15pm. You will pull up to the first sign in the parking lot and **show your ID** to our staff and then our staff will escort and help your children to the car. The adult who picks up must be on the authorized pick up list.

Any campers not picked up by 4:15pm and didn't arrange for late pick-up option will be grouped with the campers who signed up for late pick up and parents will be charged \$6 at pick up.

### **Late Pick-up - Parking Area A**

If you are arriving after 4:15pm and purchased late pick up option, please park the car and give us a call at 919-303-3368 and let us know you are here.

Any campers not picked up by 6:00pm will be charged \$1 per minute after 6:00pm.

